Traffic Light Assessment

**Definition:**
- A rating system.
- Evaluates the performance in relation to a goal.
- Results are expressed using the three colors of the real traffic lights (Red, Yellow and Green).

**Benefits:**
- Good and poor performance can easily be identified (universal).
- Supports decision making.

**Applications:**
- Performance and trend reports.
- Customer satisfaction reports.
- Financial and marketing reports.
- Quality and compliance audits.
- Risk management and safety audits.
- Staff performance management.

**Other uses:**
- Communicating production information (e.g. Andon display systems).
- Marking inventory levels and indicating the status of materials/products.
- Assessing the skill levels of the staff and determining the training needs.
- Knowing what a team think of a particular idea.
- Showing how much fat, sugar and salt exist in the food products.

**Results are expressed in Performance Management as:**
- Red: A performance that is far below target.
- Yellow: A performance that is a bit below target.
- Green: A performance that is expected, or better than expected.

**Results are expressed in Project Management as:**
- Red: An activity that is incomplete.
- Yellow: Partially completed, or was completed after due date.
- Green: An activity that was completed on time or ahead of time.

**Example Results:**
- 4.4% 3.1% 2.8%