Project Management Body of Knowledge Selecting & Decision Making **Planning & Project Management*** Managing Reserve analysis Daily meeting Make or buy analysis Risk **PDPC** PERT/CPM Assumption analysis Payback period Requirements traceability matrix ROI/NPV Organization charts Cost Benefit Analysis **Quality Function Deployment** RAID Log* **RACI Matrix Activity Networks FMEA** VOĆ gathering Project selection PPI/PPM Risk register RAM RBS Power/interest grid **PEST** Delphi Method Risk Analysis* Auditing **SWOT** Stakeholder Analysis Expected monetary value Watch list Stakeholder register Closure **Decision Tree** Voting Fault Tree Analysis Project Charter Baseline Influence diagram **SMART** Sensitivity analysis Tornado diagram Milestones WBS **PDCA Gantt Charts** Auditing Corrective plans Multi-criteria decision Change log Inspection **Prioritization Matrix** Cost of Quality* Standard Work C&E matrix Earned value Document analysis Matrix Diagram Pareto Analysis **Project KPIs KPIs Best Practices** Implementing **Understanding** Lessons learned Solutions*** Cause & Effect 3 point estimate **Probability Distributions** Variance analysis Simulation Prototyping Scatter Plots Correlation Time series plots **Understanding** Causal analysis Run Charts Root Cause Analysis Performance** Trend charts Interrelationship digraph **Control Charts** Fishbone Diagrams Benchmarking*** 6 Ms Tree Diagram* Sampling Checklists Brainstorming Interviews

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Group Creativity

Flowcharting

Context diagram

Designing & Analyzing Processes

Data flow diagram

Affinity Diagrams

Mind Mapping*

Questionnaires

Collection

Data

Focus Groups
Facilitated workshops

Observations